








# AWN CyberSOC™ Service for Managed Service Providers

## Industry's Fastest Solution Provides Your Customers with Enhanced Security Services

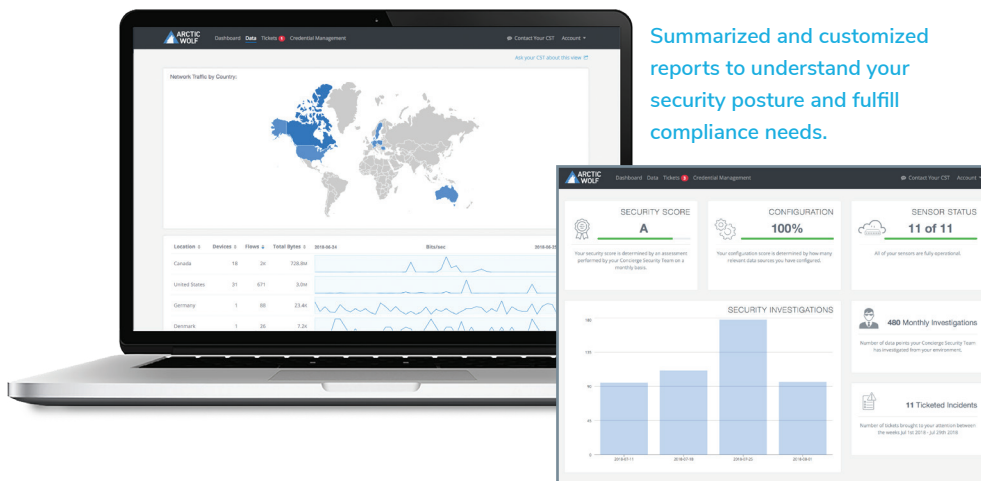
Arctic Wolf's AWN CyberSOC™ service for managed service providers differs from traditional managed security services. We do all the data collection, triage, and forensics, and provide you with the actionable security intelligence so you can work with customers to remediate incidents. The service deploys in minutes, so you can increase revenue from day one.

A security operations center (SOC) is the most essential element of modern security. But SOC's are expensive, complicated, and far beyond the reach of most small enterprises. AWN CyberSOC is a dynamic combination of world-class security engineers, advanced machine learning, and comprehensive, up-to-the-minute threat intelligence. Your Concierge Security™ team is your single point of contact, and is available to answer any security questions you may have.

 Security Engineer	 Managed Detection and Response	 SIEM Replacement	 Regulatory Compliance
 Behavioral Analytics	 Real-Time Alerting	 Log Analysis with Machine Learning	 Vulnerability Scans

## AWN Customer Portal — Tactical and Strategic Insights

Summarized and customized reports to understand your security posture and fulfill compliance needs.



## Arctic Wolf Solution

### Concierge Security™ team

- Security experts as the primary point of contact
- Actionable remediation recommendations

### Managed Detection and Response

- Machine learning with adaptive tuning for efficiency and scale
- Proactively hunts for hidden threats and performs remote forensic analysis

### Security Incident and Crisis Support

- Assesses the severity of an incident or crisis
- Prioritizes remediation and required steps
- Automates workflow and seamless trouble ticketing with Connectwise
- Provides comprehensive log collection and retention
- Offers unlimited log collection and storage
- No query languages to learn

### Cloud Monitoring

- 360-degree visibility across customer's on-premises and cloud resources
  - Public cloud infrastructure
  - SaaS applications
  - Security services

### Compliance

- Monitors user behavior and manages security incidents
- Reduces time and costs of audit preparation

### Simple, Predictable Pricing

- Fixed annual price
- Unlimited data collection—the next big thing in security services

# The Arctic Wolf Difference

## Concierge Security™ Team (CST)

The CST is your single point of contact for your AWN CyberSOC™ service. The CST serves as your trusted security advisor and an extension of your internal team.

- Conducts daily triage and forensics
- Customizes service to your needs
- Provides actionable remediation recommendations

## Customized Rule Engine (CRuE)

CRuE provides unlimited flexibility to tailor our services to the specific needs of every customer. It allows the CST to apply your exact security and operational policies and update them as needed to align expeditiously with your changing business needs.

- Unlimited security policy customization
- Unlimited rules granularity or generalization
- Unlimited situational rules customization

## Hybrid AI

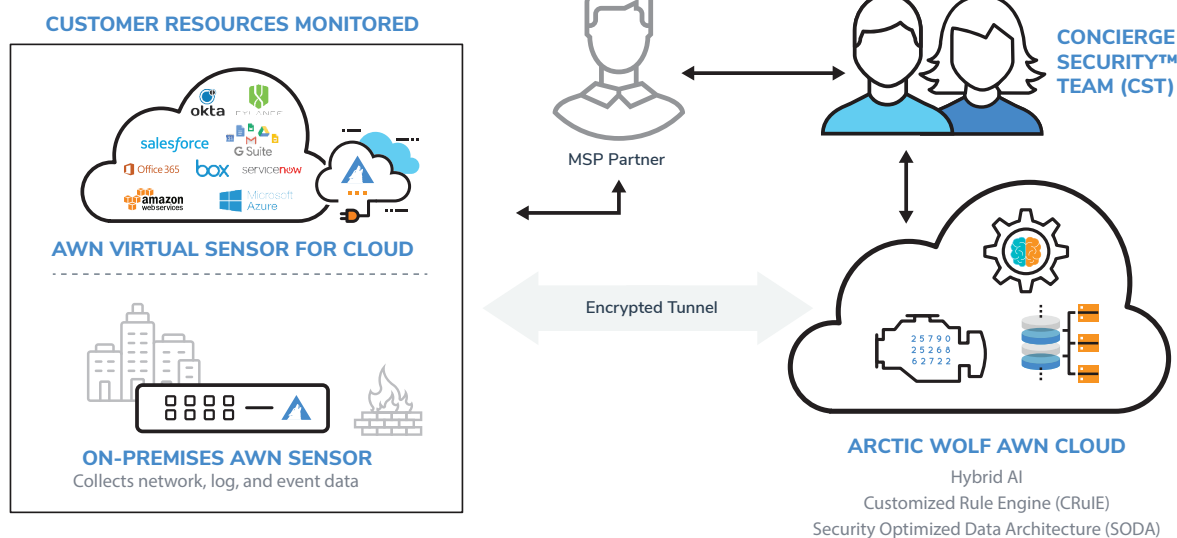
Hybrid AI demonstrably identifies attacks, reduces false positives, and speeds up the time between detection and response. It merges a security team's intelligence and intuition with the efficiency and productivity of artificial intelligence.

- 10X better threat detection
- Human intelligence and intuition
- Machine scale and efficiency

## Security Optimized Data Architecture (SODA)

SODA unifies the ingestion, parsing, and analysis of network traffic and log data. It provides the foundation for the security analytics that give our security teams deep pervasive visibility into your customer's security posture.

- On-demand access to the relevant security data for incident investigation
- Instrumented for cybersecurity data science
- Immediately operational with zero setup time



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SOC2 Type II Certified

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