

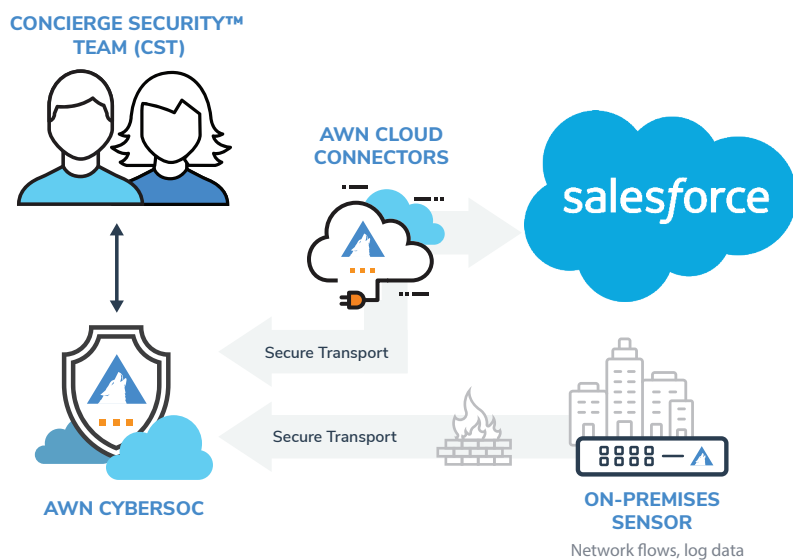
# AWN CyberSOC™ Monitoring for Salesforce

Arctic Wolf's AWN CyberSOC™ service detects and responds to advanced threats that impact your Salesforce instance and its data, and helps you comply with regulatory mandates like PCI, HIPAA and SOX. With AWN CyberSOC, every customer gets a dedicated Concierge Security™ team, which provides the security expertise you need to rapidly detect and respond to threats across your on-premises and cloud deployments.

## Accelerate Monitoring of Salesforce Applications and Data

The cloud-based AWN CyberSOC provides comprehensive visibility into the use of your Salesforce application, and monitors its environment and operations to detect advanced threats. The Arctic Wolf cloud security solution enables you to:

- **Secure SaaS solutions:** Get 24x7 cloud monitoring from AWN CyberSOC to monitor your cloud environment to detect unauthorized access or misuse of resources
- **Secure data across hybrid cloud architectures:** Concierge Security™ teams (CSTs) use a single pane of glass to track, evaluate, and improve security posture both for on-premises and SaaS applications
- **Add Arctic Wolf security expertise:** Leverage the expertise of the CST, which becomes the trusted security advisor to your IT team
- **Unified view of your attack surface:** Protect both your on-premises network infrastructure and all of your cloud-based applications with the same service



## Salesforce Visibility and Alerting

The AWN CyberSOC™ service provides comprehensive monitoring for SFDC.

- 50+ alerting rules upon setup, plus additional customization with CST
- Alerting rules for:
  - Password events
  - Login/logout attempts
  - Integration with third-party resources
  - Mobile device administration
  - SSO provider operations
  - Authentication factor activities
  - User and permissions updates
  - Authorization group changes
  - Resource access or alterations
- Detailed reporting
  - Executive summary (overall view)
  - Usage reports (login activity, mobile device administrative activity, API activity, authorization and authentication activity)

# AWN CyberSOC™ Monitoring for Salesforce

## Gain Visibility into Attacks Targeting Your Salesforce Instance

The AWN CyberSOC™ service enables you to detect and respond to the following types of SFDC events and alerts.

### Detect suspicious SFDC actions:

- Authentication settings modified
  - Anomalous sign-in activity, user account status
  - User password changes and resets
  - Unauthorized, geo-based access
  - SSO provider changed or deactivated
  - Resources accessed or altered
  - Mobile devices added, deleted or wiped
- **Detect cyberattack vectors:**
    - Brute-force login attacks
    - Concurrent access from multiple geos
    - Sign-in from blacklisted IPs

## Industry's Most Fierce SOC-as-a-Service

A security operations center (SOC) is the most essential element of modern security. But a SOC is expensive to build, complicated to manage, and far beyond the reach of most small-to-medium enterprises. So, many take the easy route and invest in security products, but investment in new point security products is no guarantee of better protection.

The cloud-based AWN CyberSOC provides comprehensive 24x7 monitoring of both your on-premises network infrastructure and your SFDC applications and data.

AWN CyberSOC differs from traditional managed security services. It is a dynamic combination of world-class Concierge Security™ teams (CSTs), advanced, human-augmented machine learning, and comprehensive, up-to-the-minute threat intelligence. Your CST conducts both routine and non-routine tasks to protect you from known and emerging threats.



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SOC2 Type II Certified

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